

Case Notes and Court Appearances.

16 July 2019



The participants.

Work sector, setting and location.

There were 13 participants for this training.

Participants were largely from the AOD sector (n=7) followed by the mental health (n=2) and homeless sectors (n=2), as well as one from the FACS sector (n=1). One participant did not answer this question.

Participants were largely from community (n=5), outreach (n=2) and community health (n=2) settings, with one participant (n=1) from the community service setting. Three participants did not answer this question.

Occupations consisted largely of AOD worker (n=5) and case manager (n=2), with equal participants (n=1) being a social worker, counsellor, psychologist and practitioner. Two participants did not answer this question.

Postcodes indicated there were three participants were from the Bentleigh area (3204) and two participants from the Box Hill area (3128). There was one participant from each of the Bundoora area (3083), the broader Gnowangerup area (6335), the broader Glenroy area (3046), the Sunshine area (3020), the Richmond area (3121) and from the broader Heidelberg West area (3081). Two participants did not answer this question.

Diversity.

None of the participants identified as Aboriginal and Torres Strait Islander. However, three participants identified as coming from a culturally or linguistically diverse background.



Participant feedback.

Knowledge, skills, confidence and relevance.

There was an increase in knowledge, skills and confidence from before to after training. Average participant knowledge scores increased from 4.5 (out of 8) before training to 5.8 after training; skills ratings increased from 4.2 to 5.8; and confidence scores increased from 3.7 to 5.7.

Self-assessments of relevance changed little from before to after training (average 7.5 before to 7.3 after).

Knowledge, Skills, Confidence and Relevance



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Interaction with the participants was excellent

Satisfaction.

Participants were satisfied with the training. The average satisfaction rating was 8.4, with a median of 8 (out of 10). When asked how likely they would be to recommend training, scores were on average 8.5 (out of 10).

Satisfaction with Training



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Great! So nice!



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